



No Refund Policy | Terms and Conditions

IMPORTANT PLEASE READ

No Refund Policy:

Our refund policy is as follows: All items and programs purchased are 100% non-refundable and returns will not be accepted. Tracey Copeland d.b.a. Rolling Sands Consulting (hereafter referred to as “RSC”) Company is offering non-tangible irrevocable goods; we do not issue refunds or returns. As a customer, you are responsible for understanding this upon purchasing any item on this site or from RSC.

Please read the following terms of use relating to your use of this site, and all the sites listed below under our brand, carefully. By using these sites, you agree to these terms of use. We reserve the right to modify these terms at any time, so please check this page periodically for changes. By using these sites after we post any changes to these terms, you agree to accept those changes, whether you have reviewed them or been notified about them. If at any time you choose not to accept these terms of use, please do not use this site or any of our sites.

Owners and Collectors of Information: These terms of use apply to your use of all the Sites and services owned, hosted, or operated by RSC Company (collectively "we," "us," or "our"), including, but not limited to

www.RollingSandsConsulting.ca

and any other site that we have owned or operated, do own and operate, or may own or operate, in the future, including social media sites (collectively, the "Sites"). Unless we say otherwise, all references to the “Sites” in these terms of use include all such Sites. These terms of use do not apply to your use of unaffiliated Sites to which any of the Sites may link to or direct you to If you have any questions about these Terms of Use you may contact us at:

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<https://rollingsandsconsulting.ca/home-3/contact-us/>

Restrictions: The contents of our Sites are protected by copyright and trademark laws and are the property of their owners. All information on the Sites is copyrighted by RSC. Unless otherwise noted, you may access and use the information and materials on the member sites that you have paid in full for your personal use. You may not change, modify, delete, display, transmit, adapt, exploit, or copy for distribution or sale any information, material, trademark, or copyright on the Sites. You must obtain written permission from us or any other entity who owns intellectual property on the Sites before you may publish, distribute, display, or commercially exploit any material from the Sites. By using the Sites, you agree to abide by all copyright notices or other posted restrictions.

Links: These terms of use apply only to our Sites, and not to the Sites of any other companies or organizations, including those we link to. We do not maintain, create, endorse, or take any responsibility for the contents, advertising, products or other materials made available through any other site, including those we link to. Under no circumstances will we be held responsible or liable, directly or indirectly, for any loss or damage that is caused or alleged to have been caused to you in connection with your use of any content, goods or services available on any other site. Other Sites may link to our Sites by permission only. To seek our permission, you may contact us at the information above. We reserve the right to rescind any permission granted to you or any organization in which we approve linking to our Sites, and to require termination of any such link to any of the Sites, at our discretion at any time.

Events, Information, and Content: Events, information, courses, and content listed on our Sites are subject to change without notification.

Submissions: We welcome your comments about any of the Sites. However, we will not review or consider any unsolicited creative submissions or suggestions for topics within our newsletters, blogs, podcasts, or products. We hope you will understand that this policy is intended to avoid the possibility of future misunderstandings in the event that ideas developed by our staff might seem to be similar to

the ideas submitted to us. Accordingly, we must ask that you not send us any original creative ideas, suggestions or materials. If, despite our request, you send us any idea, suggestion or material ("Submission"), it shall become our property. We will not be subject to any obligation of confidence for any Submission, and we will not be liable for any use or disclosure of any Submission. In the case that you submit something to us, and it is unsolicited, we will exclusively own all rights to the Submission worldwide, and we will be entitled to the unrestricted use of the Submission for any purpose, without compensation or notification to the provider of the Submission. Given this fact, we ask that you refrain from submitting creative projects to us, particularly those that are confidential or personal to you. We love that you are inspired but keep that inspiration as yours.

The delivery of a new Brand that you will identify with and love, and the accompanying Brand Style Guide ("Guide") resulting from the RSC **Step UP & Stand OUT!** Program ("Program") is based on you being highly collaborative and coachable, taking the necessary action steps in the Program to complete the customised Workshops, Templates and/or Checklist to Success, and having Paid-in-Full for your Program.

Forums: A "forum" means any message board, chat room, social media posts, social media comments, user review forum, or other interactive service appearing on any of the Sites and includes both public boards and private folders. You must register in accordance with instructions that you will find on the Sites in order to contribute to any forum. You may not post on any forum or send to any other forum user or our staff, any material that is abusive, vulgar, threatening, harassing, libelous, defamatory, obscene, invades a person's privacy, violates any intellectual or other property rights, or that would otherwise violate any law. You may not use any forum in a commercial manner. You may not post material that solicits funds, or that advertises or solicits goods or services. You may not post material known to be false. You may not post messages that contain stock touts. You may not post or transmit any information, software or other material that contains a virus or other harmful component. We are not responsible for material appearing in any forum on the Sites, except for material signed by one of our identified representatives. We are not responsible for screening material posted by users for libel, obscenity, invasion of privacy, copyright or trademark infringement, accuracy, or for any other reason. We retain, however, the right to modify or remove messages or other material that we, in our sole discretion, consider infringing, offensive, abusive, defamatory, obscene, stale, or otherwise unacceptable. We also reserve the right to edit materials for any other reason. Whether or not we modify or remove such material, users remain solely responsible for the content of their messages or postings. By posting on the Sites, you grant (or warrant that the owner of

such rights has expressly granted) us and/or relevant affiliated companies the worldwide, perpetual, non-exclusive right to use your questions, comments, and postings, in their original or edited form, in television programs, books, articles, commentaries, or in any other medium now known or later developed. You also warrant that you own or otherwise control all the rights to the content you have posted and that the public posting and use of such content by us will not infringe the rights of any third party. Additionally, you warrant that any "moral rights" in posted materials have been waived. You are not entitled to any compensation for any materials you may post on the Sites.

Registration: We may, at our discretion, suspend or terminate the registration of any forum user or general user who violates any of these terms of use, any of the forum member guidelines or for any other behaviour that we in our discretion believe is inappropriate.

Disclaimers: The information, services, products, claims, seminar topics, and materials on our Sites are provided "as is" and without warranties of any kind, either expressed or implied. We disclaim all warranties, expressed or implied, including but not limited to implied effectiveness of the ideas or success strategies listed on this site as well as those that are provided in our products or to our participants at our events. The only exception is the guarantees of satisfaction and graduation that are clearly labeled guarantees within our Sites. Neither we nor any of our respective licensors or suppliers warrant that any functions contained in the Sites will be uninterrupted or error-free, that defects will be corrected, or that the Sites or the server that makes them available are free of viruses or other harmful components. Neither we nor any of our respective licensors or suppliers warrant or make any representations regarding the use or the results of the use of the services, products, information or materials in this site in terms of their correctness, accuracy, reliability, or otherwise. You (and not we or any of our respective licensors or suppliers) assume the entire cost of all necessary servicing, repair or correction to your system. Applicable law may not allow the exclusion of implied warranties, so the above exclusion may not apply to you. We do not endorse, warrant or guarantee any products or services offered on the Sites or those we link to. We are not a party to, and do not monitor, any transaction between users and third-party providers of products or services.

Refund and Cancellation Policy:

Our refund policy is as follows: All items and programs purchased are 100% non-refundable, non-cancellable, and returns will not be accepted. RSC's Company is offering non-tangible irrevocable goods, we do not issue refunds or returns. As a customer, you are responsible for understanding this upon purchasing any item on this site or from RSC. Payments You are responsible to pay the full

amount of the price you originally agreed to pay for any program you purchase, even if you leave the program, do not complete it in the timeframe provided, or don't use the container at all. If you are not able to pay in full for a program and require a payment plan you are still responsible for the full purchase price of the program originally agreed to. If payments are late, we reserve the right to remove you from all programs, where applicable, until payments are again current. RSC's Company provides live programs. However, it is not guaranteed that each program will be live. RSC retains the right to provide pre-recorded programs, as needed. RSC's Company retains the right to adjust the scheduled programs and dates without notice. There are no refunds or early terminations for these services. Nothing herein shall limit RSC's Company from seeking payment for any chargeback or credit card disputes made by you, at anytime. By accepting the terms of this agreement, you agree to never dispute any charges already paid, no matter the payment vehicle and is considered fraud (examples, but not limited to: PayPal, Stripe, Square, bank transfer, etc.)

Limitation of Liability: Under no circumstances, including but not limited to negligence, will we or any of our licensors or suppliers be liable for any special or consequential damages that result from the use of, or the inability to use, the materials or information on the Sites, or any products or services provided pursuant to the Sites, even if advised of the possibility of such damages. Applicable law may not allow the limitation or exclusion of liability or incidental or consequential damages (including but not limited to lost data), so the above limitation or exclusion may not apply to you. In no event shall the total liability to you by us or any of our licensors or suppliers for all damages, losses, and causes of action (whether in contract, tort, or otherwise) exceed the amount paid by you to us, if any, for accessing the Sites. Under no circumstances will we be held responsible or liable, directly or indirectly, for any loss or damage that is caused or alleged to have been caused to you in connection with your use of any advice, goods or services you receive from a guest speaker on our Sites or at one of our events. We are also not responsible or liable for any loss or damage that is caused or alleged to have been caused to our guests in connection with the display of their photo, name, or biography posted on our Sites or in our marketing materials.

No Professional Advice: The information contained in or made available through the Sites (including but not limited to information contained on message boards, in text files, or in chats) cannot replace or substitute for the services of trained professionals in any field, including, but not limited to, financial, medical, psychological, or legal matters. You should regularly consult a doctor in all matters relating to physical or mental health, particularly concerning any symptoms that may require diagnosis or medical attention. We and our licensors or suppliers make no representations or

warranties concerning any treatment, action, or application of medication or preparation by any person following the information offered or provided within or through the Sites. Neither we nor our partners, or any of their affiliates, will be liable for any direct, indirect, consequential, special, exemplary or other damages that may result, including but not limited to economic loss, injury, illness or death. You alone are responsible and accountable for your decisions, actions, and results in life, and by your use of the Sites, you agree not to attempt to hold us liable for any such decisions, actions or results, at any time, under any circumstance.

Earnings Disclaimer: Nothing is "get rich" about what we talk about, teach, promote, or put in our programs. One must work hard, add value, build a real and professional career, and serve others with excellence and honor. Our programs are intended to help you obtain a better business, life, and career while growing your brand. Our programs take a lot of work and discipline similar to other professional continuing education programs. As stipulated by law, we cannot and do not make any guarantees about your ability to get results or earn any money with our ideas, information, tools or strategies. Your results in your life are your own and do not relate to us. We just want to help by giving great content, direction, and strategies. We do not guarantee your satisfaction as everyone has a different opinion on satisfaction and results achievement. You should know that all products and services by our company are for educational and informational purposes only. Nothing on this page, any of our websites, or any of our content or curriculum is a promise or guarantee of results or future earnings, and we do not offer any legal, medical, tax or other professional advice. Any financial numbers referenced here, or on any of our sites, are illustrative of concepts only and should not be considered average earnings, exact earnings, or promises for actual or future performance. RSC's Company does not guarantee any income claims. Making decisions based on any information presented in our products, events, services, or website, should be done only with the knowledge that you could experience risk or losses just like any entrepreneurial endeavor. Use caution and always consult your accountant, lawyer or professional advisor before acting on this or any information related to a lifestyle change or your business or finances. You alone are responsible and accountable for your decisions, actions, and results in life, and by your registration here you agree not to attempt to hold us liable for your decisions, actions or results, at any time, under any circumstance. Please don't enroll in our programs if you believe in making "money without hard effort" and "getting rich myths or ideologies." We only want clients and customers that are serious people dedicated to real professional development who want to add value and by making a difference in the world.

Parental Permission: The Sites are not directed to children under the age of 13 and we will not

knowingly collect personally identifiable information from children under 13. We strongly recommend that parents participate in their children's exploration of the internet and any online services and use their browser's parental controls to limit the areas of the internet to which their children have access. We may, at our discretion, require users under 18 to obtain the consent of a parent or guardian to view certain content, and we may limit access to certain content to users above a specified age. You agree to abide by any such restrictions, and not to help anyone avoid these restrictions.

Explicit Language & Mature Content: On our Sites we will occasionally discuss mature topics and language relating to personal and professional growth that may use explicit language. Users who are uncomfortable with such topics or language should not use our Sites.

Confidentiality and Non-Compete: Users of our Sites hereby understand that the tools, processes, strategies, materials, and information presented on our Sites are copyrighted and proprietary, so users agree not to record, duplicate, distribute, teach or train from our information in any manner whatsoever without our express written permission. Any unauthorized use or distribution of our Sites proprietary concepts, materials, and intellectual property by you or your representatives is prohibited, and Promoter will pursue legal action and full damages if these terms are violated in order to protect its rights.

General Provisions:

Governing Law and Jurisdiction: These Terms and Conditions are governed by and construed in accordance with the laws of the Province of Ontario, Canada, and the federal laws of Canada applicable therein, without regard to conflict of laws principles.

Any disputes arising out of or relating to these Terms and Conditions shall be subject to the exclusive jurisdiction of the courts of Ontario, Canada. By using our services, you agree to submit to the jurisdiction of these courts and waive any objections to the venue or inconvenient forum.

Severability: If any provision of these Terms is determined to be invalid, illegal, or unenforceable under the laws of any jurisdiction, such provision shall be deemed modified to the extent necessary to

comply with the applicable law while preserving the intent of the original provision. If modification is not possible, the provision shall be severed, and the validity, legality, and enforceability of the remaining provisions shall not be affected or impaired in any way. This clause shall apply to the extent permissible under the applicable laws of the relevant jurisdiction.

Assignment: You may not assign or transfer your rights or obligations under these Terms and Conditions without prior written consent. We may assign or transfer our rights and obligations without restriction, provided such assignment does not diminish your rights under these Terms.

Language: These Terms and Conditions are drafted in English. If they are translated into any other language, the English version shall prevail in the event of any conflict or ambiguity.

Precedence of Terms: In the event of any conflict or inconsistency between these Terms and Conditions and the terms set out in a signed contract between you and us, the terms of the signed contract shall prevail to the extent of the inconsistency, unless expressly stated otherwise in the contract.